

# APPENDIX 3

## Survey Responses

18 June 2023 - 01 September 2023

Have your say on our local flood risk strategy

# Get Involved Croydon

Project: Have your say on flood risk management in Croydon



VISITORS					
72					
CONTRIBUTORS			RESPONSES		
20			21		
0	0	20	0	0	21
Registered	Unverified	Anonymous	Registered	Unverified	Anonymous



**Respondent No:** 1

**Login:** Anonymous

**Responded At:** Jun 23, 2023 16:16:44 pm

**Last Seen:** Jun 23, 2023 16:16:44 pm

- 
- Q1. **Are you completing this survey as a:(select all that apply)** Croydon resident
- 
- Q2. **Please select the Croydon ward you live in:** Norbury and Pollards Hill
- 
- Q3. **Which Croydon ward is your business based in?** not answered
- 
- Q4. **Which Croydon ward do you work in?** not answered
- 
- Q5. **How concerned or not concerned are you about flooding in Croydon? (select all that apply)**
- |  |                      |
|--|----------------------|
| Flooding from large rivers                           | Very unconcerned     |
| Flooding from groundwater                            | Neutral              |
| Flooding from surface water and heavy rainfall       | Very concerned       |
| Flooding from sewers                                 | Somewhat concerned   |
| Flooding from ditches, small streams or small rivers | Somewhat unconcerned |
- 
- Q6. **If you said you were concerned about flooding in Croydon, please explain why:**
- Damage to my home
  - Damage to my garden, driveway or outbuildings
  - Flooding of local facilities (e.g schools, doctors, shops)
  - Lack of access to parks, green spaces or outdoor facilities
- 
- Q7. **Please say if there is anything else you want to comment on about flooding in Croydon:**
- not answered
- 
- Q8. **How strongly do you agree or disagree that it is clear what Croydon Council's role is in flood risk management for the borough?** Somewhat agree
- 
- Q9. **Please explain why you disagree**
- not answered
- 
- Q10. **How strongly do you agree or disagree that it is clear which authority is responsible for certain types of flood risk?** Neither agree nor disagree
- 
- Q11. **Please explain why you disagree**
- not answered
- 
- Q12. **How strongly do you agree or disagree that the assessment of flood risk covers the main areas of risk in Croydon?** Somewhat agree
-

Q13. Please explain why you disagree

not answered

Q14. Are there any other authorities, agencies, groups or people responsible for flooding in Croydon that you feel should be included in this section? If so, please tell us who and why?

not answered

Q15. How strongly do you agree or disagree with the proposed objectives for managing flood risk? Somewhat agree

Q16. If you disagree with any of the proposed objectives, tell us which one(s) and why?

not answered

Q17. How strongly do you agree or disagree with the proposed measures to achieve the objectives? Somewhat agree

Q18. If you disagree with any of the proposed measures, tell us which one(s) and why?

not answered

Q19. How strongly do you agree or disagree with the action plan that details how we will monitor the progress of the objectives? appendix c Somewhat agree

Q20. Please explain why you disagree and what you think we should do to improve it

not answered

Q21. Is there anything else you would like us to consider as part of this strategy review?

not answered

Q22. What is your sex? (a question about gender identity will follow if you are aged 16 or over) Female

Q23. This question is for respondents aged 16 and over: Is the gender you identify with the same as your sex registered at birth? (this question is voluntary) Yes

Q24. Are you married or in a civil partnership? Never married and never registered a civil partnership

Q25. Have you or your partner had a baby in the last 12 months? No

Q26. What age range are you in? 25-34

Q27. How would you describe your ethnic origin? Back Caribbean

Q28. What is your religion? Christian

Q29. Do you consider yourself to have a disability? No

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Q30. Please select the disability(ies) you consider yourself to have:(select all that apply) not answered

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Q31. Please tell us the first three digits only of your postcode where you live e.g. CR0: sw16

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**Respondent No:** 2

**Login:** Anonymous

**Responded At:** Jun 23, 2023 19:25:19 pm

**Last Seen:** Jun 23, 2023 19:25:19 pm

Q1. **Are you completing this survey as a:(select all that apply)** Croydon resident

Q2. **Please select the Croydon ward you live in:** Purley and Woodcote

Q3. **Which Croydon ward is your business based in?** not answered

Q4. **Which Croydon ward do you work in?** not answered

Q5. **How concerned or not concerned are you about flooding in Croydon? (select all that apply)**

Flooding from large rivers	Somewhat unconcerned
Flooding from groundwater	Very concerned
Flooding from surface water and heavy rainfall	Very concerned
Flooding from ditches, small streams or small rivers	Somewhat unconcerned

Q6. **If you said you were concerned about flooding in Croydon, please explain why:**

- Damage to the environment
- Disruption to travel (e.g. flooding of roads, rail lines, footpaths)
- Risks to public health

Q7. **Please say if there is anything else you want to comment on about flooding in Croydon:**

If you swept the roads and cleared the drains ore frequently it would help stop flooding

Q8. **How strongly do you agree or disagree that it is clear what Croydon Council's role is in flood risk management for the borough?** Strongly agree

Q9. **Please explain why you disagree**

not answered

Q10. **How strongly do you agree or disagree that it is clear which authority is responsible for certain types of flood risk?** Strongly agree

Q11. **Please explain why you disagree**

not answered

Q12. **How strongly do you agree or disagree that the assessment of flood risk covers the main areas of risk in Croydon?** Somewhat disagree

Q13. **Please explain why you disagree**

It should cover all areas

Q14. Are there any other authorities, agencies, groups or people responsible for flooding in Croydon that you feel should be included in this section? If so, please tell us who and why?

The dept in charge of cutting grass should make sure the debris is not left in the road which then due to no road sweepers blocks the drains.

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Q15. How strongly do you agree or disagree with the proposed objectives for managing flood risk? Somewhat agree

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Q16. If you disagree with any of the proposed objectives, tell us which one(s) and why?

not answered

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Q17. How strongly do you agree or disagree with the proposed measures to achieve the objectives? Somewhat agree

---

Q18. If you disagree with any of the proposed measures, tell us which one(s) and why?

not answered

---

Q19. How strongly do you agree or disagree with the action plan that details how we will monitor the progress of the objectives? appendix c Somewhat agree

---

Q20. Please explain why you disagree and what you think we should do to improve it

not answered

---

Q21. Is there anything else you would like us to consider as part of this strategy review?

not answered

---

Q22. What is your sex? (a question about gender identity will follow if you are aged 16 or over) Female

---

Q23. This question is for respondents aged 16 and over: Is the gender you identify with the same as your sex registered at birth? (this question is voluntary) Yes

---

Q24. Are you married or in a civil partnership? Married

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Q25. Have you or your partner had a baby in the last 12 months? No

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Q26. What age range are you in? 45-54

---

Q27. How would you describe your ethnic origin? White English / Welsh / Scottish / Northern Irish / British

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Q28. What is your religion? Christian

---

Q29. Do you consider yourself to have a disability? No

---

Q30. Please select the disability(ies) you consider yourself to have:(select all that apply) not answered

---

Q31. Please tell us the first three digits only of your postcode where you live e.g. CR0: CR8

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**Respondent No:** 3

**Login:** Anonymous

**Responded At:** Jun 23, 2023 23:52:33 pm

**Last Seen:** Jun 23, 2023 23:52:33 pm

**Q1. Are you completing this survey as a:(select all that apply)**

Croydon resident  
Person who works in Croydon

**Q2. Please select the Croydon ward you live in:**

Thornton Heath

**Q3. Which Croydon ward is your business based in?**

not answered

**Q4. Which Croydon ward do you work in?**

Fairfield

**Q5. How concerned or not concerned are you about flooding in Croydon? (select all that apply)**

Flooding from large rivers	Somewhat concerned
Flooding from groundwater	Very concerned
Flooding from surface water and heavy rainfall	Somewhat concerned
Flooding from sewers	Somewhat concerned
Flooding from ditches, small streams or small rivers	Very concerned

**Q6. If you said you were concerned about flooding in Croydon, please explain why:**

Damage to my home  
Damage to my garden, driveway or outbuildings  
Flooding of local facilities (e.g schools, doctors, shops)  
Climate change and increasing rainfall  
Damage to the environment  
Disruption to travel (e.g. flooding of roads, rail lines, footpaths)  
Risks to public health

**Q7. Please say if there is anything else you want to comment on about flooding in Croydon:**

not answered

**Q8. How strongly do you agree or disagree that it is clear what Croydon Council's role is in flood risk management for the borough?**

Neither agree nor disagree

**Q9. Please explain why you disagree**

not answered

**Q10. How strongly do you agree or disagree that it is clear which authority is responsible for certain types of flood risk?**

Neither agree nor disagree

**Q11. Please explain why you disagree**

not answered



Q12. How strongly do you agree or disagree that the assessment of flood risk covers the main areas of risk in Croydon? Neither agree nor disagree

---

Q13. Please explain why you disagree

not answered

---

Q14. Are there any other authorities, agencies, groups or people responsible for flooding in Croydon that you feel should be included in this section? If so, please tell us who and why?

not answered

---

Q15. How strongly do you agree or disagree with the proposed objectives for managing flood risk? Somewhat disagree

---

Q16. If you disagree with any of the proposed objectives, tell us which one(s) and why?

I can't see what the plan or strategy is to prevent flooding in the first place. I want action , not review, look into, coatings ...

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Q17. How strongly do you agree or disagree with the proposed measures to achieve the objectives? not answered

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Q18. If you disagree with any of the proposed measures, tell us which one(s) and why?

not answered

---

Q19. How strongly do you agree or disagree with the action plan that details how we will monitor the progress of the objectives? appendix c not answered

---

Q20. Please explain why you disagree and what you think we should do to improve it

not answered

---

Q21. Is there anything else you would like us to consider as part of this strategy review?

not answered

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Q22. What is your sex? (a question about gender identity will follow if you are aged 16 or over) Female

---

Q23. This question is for respondents aged 16 and over: Is the gender you identify with the same as your sex registered at birth? (this question is voluntary) Yes

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Q24. Are you married or in a civil partnership? Prefer not to say

---

Q25. Have you or your partner had a baby in the last 12 months? No

---

Q26. What age range are you in? 55-64

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Q27. How would you describe your ethnic origin?

**Other (please specify)**

British or English Indian! I was born in this country. Whites are not the only people who are British!

---

Q28. What is your religion?

Prefer not to say

---

Q29. Do you consider yourself to have a disability?

No

---

Q30. Please select the disability(ies) you consider yourself to have:(select all that apply)

not answered

---

Q31. Please tell us the first three digits only of your postcode where you live e.g. CR0:

---

not answered



**Respondent No:** 4

**Login:** Anonymous

**Responded At:** Jun 25, 2023 11:47:22 am

**Last Seen:** Jun 25, 2023 11:47:22 am

Q1. **Are you completing this survey as a:(select all that apply)** Croydon resident

Q2. **Please select the Croydon ward you live in:** Selsdon and Addington Village

Q3. **Which Croydon ward is your business based in?** not answered

Q4. **Which Croydon ward do you work in?** not answered

Q5. **How concerned or not concerned are you about flooding in Croydon? (select all that apply)**

Flooding from large rivers	Very concerned
Flooding from groundwater	Very concerned
Flooding from surface water and heavy rainfall	Very concerned
Flooding from sewers	Very concerned
Flooding from ditches, small streams or small rivers	Very concerned

Q6. **If you said you were concerned about flooding in Croydon, please explain why:**

- Damage to my home
- Damage to my garden, driveway or outbuildings
- Flooding of local facilities (e.g schools, doctors, shops)
- Lack of access to parks, green spaces or outdoor facilities

Q7. **Please say if there is anything else you want to comment on about flooding in Croydon:**

Croydon no longer clean the leaves and all rubbish from the drains on the roads so when it rains heavily this causes flooding as there is no where for the water to go. Residents properties are flooded

Q8. **How strongly do you agree or disagree that it is clear what Croydon Council's role is in flood risk management for the borough?** Somewhat agree

Q9. **Please explain why you disagree**

When the drains are not cleaned and we have heavy rains, the council must realise the potential for the streets and residents properties to be flooded. The drains are now only cleaned when there is an incident of flooding. That's why I think Croydon does not know what it's role is or they are just not taking their responsibility seriously.

Q10. **How strongly do you agree or disagree that it is clear which authority is responsible for certain types of flood risk?** Neither agree nor disagree

Q11. **Please explain why you disagree**

I do not know who is responsible. What I know is I pay my council tax to Croydon and if cleaning and maintenance of drains and whatever is subcontracted, at the end of the day it is Croydon's responsibility to ensure the roads and residents properties are not flooded due to lack of clean drains

Q12. How strongly do you agree or disagree that the assessment of flood risk covers the main areas of risk in Croydon?	Somewhat agree
Q13. Please explain why you disagree	Drains on Croydon roads are no longer cleaned until there is an incident of flooding.
Q14. Are there any other authorities, agencies, groups or people responsible for flooding in Croydon that you feel should be included in this section? If so, please tell us who and why?	Got no idea
Q15. How strongly do you agree or disagree with the proposed objectives for managing flood risk?	not answered
Q16. If you disagree with any of the proposed objectives, tell us which one(s) and why?	not answered
Q17. How strongly do you agree or disagree with the proposed measures to achieve the objectives?	not answered
Q18. If you disagree with any of the proposed measures, tell us which one(s) and why?	not answered
Q19. How strongly do you agree or disagree with the action plan that details how we will monitor the progress of the objectives? appendix c	not answered
Q20. Please explain why you disagree and what you think we should do to improve it	not answered
Q21. Is there anything else you would like us to consider as part of this strategy review?	not answered
Q22. What is your sex? (a question about gender identity will follow if you are aged 16 or over)	Female
Q23. This question is for respondents aged 16 and over: Is the gender you identify with the same as your sex registered at birth? (this question is voluntary)	Yes
Q24. Are you married or in a civil partnership?	Prefer not to say
Q25. Have you or your partner had a baby in the last 12 months?	No
Q26. What age range are you in?	55-64

Q27. How would you describe your ethnic origin? Prefer not to say

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Q28. What is your religion? Prefer not to say

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Q29. Do you consider yourself to have a disability? Prefer not to say

---

Q30. Please select the disability(ies) you consider yourself to have:(select all that apply) not answered

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Q31. Please tell us the first three digits only of your postcode where you live e.g. CR0: CR2

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**Respondent No:** 5

**Login:** Anonymous

**Responded At:** Jun 25, 2023 15:44:42 pm

**Last Seen:** Jun 25, 2023 15:44:42 pm

- Q1. **Are you completing this survey as a:(select all that apply)** Croydon resident
- 
- Q2. **Please select the Croydon ward you live in:** Crystal Palace and Upper Norwood
- 
- Q3. **Which Croydon ward is your business based in?** not answered
- 
- Q4. **Which Croydon ward do you work in?** not answered
- 
- Q5. **How concerned or not concerned are you about flooding in Croydon? (select all that apply)**
- |  |                    |
|--|--------------------|
| Flooding from large rivers                           | Somewhat concerned |
| Flooding from groundwater                            | Somewhat concerned |
| Flooding from surface water and heavy rainfall       | Very concerned     |
| Flooding from sewers                                 | Very concerned     |
| Flooding from ditches, small streams or small rivers | Neutral            |
- 
- Q6. **If you said you were concerned about flooding in Croydon, please explain why:**
- Flooding of local facilities (e.g schools, doctors, shops)
  - Climate change and increasing rainfall
  - Damage to the environment
  - Disruption to travel (e.g. flooding of roads, rail lines, footpaths)
  - Risks to public health
- 
- Q7. **Please say if there is anything else you want to comment on about flooding in Croydon:**
- not answered
- 
- Q8. **How strongly do you agree or disagree that it is clear what Croydon Council's role is in flood risk management for the borough?** Somewhat agree
- 
- Q9. **Please explain why you disagree**
- not answered
- 
- Q10. **How strongly do you agree or disagree that it is clear which authority is responsible for certain types of flood risk?** Neither agree nor disagree
- 
- Q11. **Please explain why you disagree**
- not answered
- 
- Q12. **How strongly do you agree or disagree that the assessment of flood risk covers the main areas of risk in Croydon?** Neither agree nor disagree
-

Q13. Please explain why you disagree

not answered

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Q14. Are there any other authorities, agencies, groups or people responsible for flooding in Croydon that you feel should be included in this section? If so, please tell us who and why?

not answered

---

Q15. How strongly do you agree or disagree with the proposed objectives for managing flood risk? Somewhat agree

Q16. If you disagree with any of the proposed objectives, tell us which one(s) and why?

not answered

---

Q17. How strongly do you agree or disagree with the proposed measures to achieve the objectives? Somewhat disagree

Q18. If you disagree with any of the proposed measures, tell us which one(s) and why?

A lot of the measures are reactionary, it does not cover preventative measures. The key is in avoiding flood. Urban flooding typically correlates highly to the level of fly-tipping and general garbage around the area. Croydon is at risk of turning into a concrete jungle. Even protected areas like Norwood are at risk of over-development with not enough measures to ensure that trees are protected, grassland is protected. We have an environment where grass and soil is replaced with cement, tarmac road or tiled driveways. We need clear drainage, free from garbage. And restrictions and compulsory requirements on what residents can and cannot do; eg every sq inch of grass and soil that is tiled/tarmac/Astro turfed needs to be compensated with replanting twice the sq footage of soil and grass foregone.

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Q19. How strongly do you agree or disagree with the action plan that details how we will monitor the progress of the objectives? appendix c Neither agree nor disagree

Q20. Please explain why you disagree and what you think we should do to improve it

I don't think the strategy adequately address the root causes of the issues. I feel it is very reactionary

---

Q21. Is there anything else you would like us to consider as part of this strategy review?

not answered

---

Q22. What is your sex? (a question about gender identity will follow if you are aged 16 or over) Female

Q23. This question is for respondents aged 16 and over: Is the gender you identify with the same as your sex registered at birth? (this question is voluntary) Yes

Q24. Are you married or in a civil partnership? Married

Q25. Have you or your partner had a baby in the last 12 months? No

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Q26. What age range are you in?	35-44
Q27. How would you describe your ethnic origin?	Chinese
Q28. What is your religion?	Christian
Q29. Do you consider yourself to have a disability?	No
Q30. Please select the disability(ies) you consider yourself to have:(select all that apply)	not answered
Q31. Please tell us the first three digits only of your postcode where you live e.g. CR0:	SE19





**Respondent No:** 6

**Login:** Anonymous

**Responded At:** Jun 27, 2023 16:46:45 pm

**Last Seen:** Jun 27, 2023 16:46:45 pm

Q1. **Are you completing this survey as a:(select all that apply)** Croydon resident

Q2. **Please select the Croydon ward you live in:** Addiscombe East

Q3. **Which Croydon ward is your business based in?** not answered

Q4. **Which Croydon ward do you work in?** not answered

Q5. **How concerned or not concerned are you about flooding in Croydon? (select all that apply)**

Flooding from large rivers	Neutral
Flooding from groundwater	Somewhat concerned
Flooding from surface water and heavy rainfall	Somewhat concerned
Flooding from sewers	Very concerned
Flooding from ditches, small streams or small rivers	Somewhat concerned

Q6. **If you said you were concerned about flooding in Croydon, please explain why:** Flooding of local facilities (e.g schools, doctors, shops)  
Risks to public health

Q7. **Please say if there is anything else you want to comment on about flooding in Croydon:**

not answered

Q8. **How strongly do you agree or disagree that it is clear what Croydon Council's role is in flood risk management for the borough?** Strongly agree

Q9. **Please explain why you disagree**

not answered

Q10. **How strongly do you agree or disagree that it is clear which authority is responsible for certain types of flood risk?** Neither agree nor disagree

Q11. **Please explain why you disagree**

not answered

Q12. **How strongly do you agree or disagree that the assessment of flood risk covers the main areas of risk in Croydon?** Strongly agree

Q13. **Please explain why you disagree**

not answered

Q14. Are there any other authorities, agencies, groups or people responsible for flooding in Croydon that you feel should be included in this section? If so, please tell us who and why?

not answered

Q15. How strongly do you agree or disagree with the proposed objectives for managing flood risk?

not answered

Q16. If you disagree with any of the proposed objectives, tell us which one(s) and why?

not answered

Q17. How strongly do you agree or disagree with the proposed measures to achieve the objectives?

Somewhat agree

Q18. If you disagree with any of the proposed measures, tell us which one(s) and why?

not answered

Q19. How strongly do you agree or disagree with the action plan that details how we will monitor the progress of the objectives? appendix c

Somewhat agree

Q20. Please explain why you disagree and what you think we should do to improve it

not answered

Q21. Is there anything else you would like us to consider as part of this strategy review?

not answered

Q22. What is your sex? (a question about gender identity will follow if you are aged 16 or over)

Female

Q23. This question is for respondents aged 16 and over: Is the gender you identify with the same as your sex registered at birth? (this question is voluntary)

Yes

Q24. Are you married or in a civil partnership?

Married

Q25. Have you or your partner had a baby in the last 12 months?

No

Q26. What age range are you in?

65-74

Q27. How would you describe your ethnic origin?

White English / Welsh / Scottish / Northern Irish / British

Q28. What is your religion?

Christian

Q29. Do you consider yourself to have a disability?

No

Q30. Please select the disability(ies) you consider yourself to have:(select all that apply) not answered

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Q31. Please tell us the first three digits only of your postcode where you live e.g. CR0: CR0

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**Respondent No:** 7

**Login:** Anonymous

**Responded At:** Jun 28, 2023 08:19:35 am

**Last Seen:** Jun 28, 2023 08:19:35 am

**Q1. Are you completing this survey as a:(select all that apply)**

Croydon resident  
Croydon business  
Person who works in Croydon

**Q2. Please select the Croydon ward you live in:**

Prefer not to say

**Q3. Which Croydon ward is your business based in?**

Prefer not to say

**Q4. Which Croydon ward do you work in?**

not answered

**Q5. How concerned or not concerned are you about flooding in Croydon? (select all that apply)**

Flooding from large rivers	Very unconcerned
Flooding from groundwater	Very concerned
Flooding from surface water and heavy rainfall	Very concerned
Flooding from sewers	Very concerned
Flooding from ditches, small streams or small rivers	Very concerned

**Q6. If you said you were concerned about flooding in Croydon, please explain why:**

Damage to my home  
Damage or disruption to my business  
Flooding of local facilities (e.g schools, doctors, shops)  
Climate change and increasing rainfall  
Damage to the environment  
Disruption to travel (e.g. flooding of roads, rail lines, footpaths)  
Risks to public health

**Q7. Please say if there is anything else you want to comment on about flooding in Croydon:**

not answered

**Q8. How strongly do you agree or disagree that it is clear what Croydon Council's role is in flood risk management for the borough?**

Somewhat agree

**Q9. Please explain why you disagree**

Because in more than 20 years, I have seen no evidence of Croydon Council acting to prevent flooding. The council, or its contractors, do not even clear debris from drain covers

**Q10. How strongly do you agree or disagree that it is clear which authority is responsible for certain types of flood risk?**

Strongly disagree

**Q11. Please explain why you disagree**

See above.

Q12. **How strongly do you agree or disagree that the assessment of flood risk covers the main areas of risk in Croydon?** Strongly disagree

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Q13. **Please explain why you disagree**

not answered

---

Q14. **Are there any other authorities, agencies, groups or people responsible for flooding in Croydon that you feel should be included in this section? If so, please tell us who and why?**

Thames Water, other water boards in the area, Surrey County Council

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Q15. **How strongly do you agree or disagree with the proposed objectives for managing flood risk?** Strongly disagree

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Q16. **If you disagree with any of the proposed objectives, tell us which one(s) and why?**

You can't even manage to provide a simple form, how can we rely on you to manage something serious like flood risks? This survey says: "More information about the proposed objectives and measures is available in the full strategy document [link]." But there is no online link. So it is impossible to read your proposed objectives and measures. Incompetence, or deliberate?

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Q17. **How strongly do you agree or disagree with the proposed measures to achieve the objectives?** Strongly disagree

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Q18. **If you disagree with any of the proposed measures, tell us which one(s) and why?**

See (16) above.

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Q19. **How strongly do you agree or disagree with the action plan that details how we will monitor the progress of the objectives? appendix c** Strongly disagree

---

Q20. **Please explain why you disagree and what you think we should do to improve it**

See (16) above.

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Q21. **Is there anything else you would like us to consider as part of this strategy review?**

Yes: consider the savings made by sacking the head of the Croydon Digital Service.

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Q22. **What is your sex? (a question about gender identity will follow if you are aged 16 or over)** Prefer not to say

---

Q23. **This question is for respondents aged 16 and over: Is the gender you identify with the same as your sex registered at birth? (this question is voluntary)** Prefer not to say

---

Q24. **Are you married or in a civil partnership?** Prefer not to say

---

Q25. **Have you or your partner had a baby in the last 12 months?** Prefer not to say

---

Q26. What age range are you in?

not answered

---

Q27. How would you describe your ethnic origin?

Prefer not to say

---

Q28. What is your religion?

Prefer not to say

---

Q29. Do you consider yourself to have a disability?

Prefer not to say

---

Q30. Please select the disability(ies) you consider yourself to have:(select all that apply)

not answered

---

Q31. Please tell us the first three digits only of your postcode where you live e.g. CR0:

CR0

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**Respondent No:** 8

**Login:** Anonymous

**Responded At:** Jun 30, 2023 18:24:56 pm

**Last Seen:** Jun 30, 2023 18:24:56 pm

- Q1. **Are you completing this survey as a:(select all that apply)**
- Person who works in Croydon
  - Person who visits Croydon
- 
- Q2. **Please select the Croydon ward you live in:**
- not answered
- 
- Q3. **Which Croydon ward is your business based in?**
- not answered
- 
- Q4. **Which Croydon ward do you work in?**
- Fairfield
- 
- Q5. **How concerned or not concerned are you about flooding in Croydon? (select all that apply)**
- Flooding from large rivers Somewhat unconcerned
  - Flooding from groundwater Very concerned
  - Flooding from surface water and heavy rainfall Very concerned
  - Flooding from sewers Very concerned
  - Flooding from ditches, small streams or small rivers Somewhat concerned
- 
- Q6. **If you said you were concerned about flooding in Croydon, please explain why:**
- Flooding of local facilities (e.g schools, doctors, shops)
  - Lack of access to parks, green spaces or outdoor facilities
  - Climate change and increasing rainfall
  - Damage to the environment
  - Disruption to travel (e.g. flooding of roads, rail lines, footpaths)
  - Risks to public health
- 
- Q7. **Please say if there is anything else you want to comment on about flooding in Croydon:**
- Blocked gullies need to be addressed
- 
- Q8. **How strongly do you agree or disagree that it is clear what Croydon Council's role is in flood risk management for the borough?**
- Strongly agree
- 
- Q9. **Please explain why you disagree**
- not answered
- 
- Q10. **How strongly do you agree or disagree that it is clear which authority is responsible for certain types of flood risk?**
- Strongly agree
- 
- Q11. **Please explain why you disagree**
- not answered
- 
- Q12. **How strongly do you agree or disagree that the assessment of flood risk covers the main areas of risk in Croydon?**
- Somewhat agree
-

Q13. Please explain why you disagree

not answered

Q14. Are there any other authorities, agencies, groups or people responsible for flooding in Croydon that you feel should be included in this section? If so, please tell us who and why?

Local flood groups

Q15. How strongly do you agree or disagree with the proposed objectives for managing flood risk? Strongly agree

Q16. If you disagree with any of the proposed objectives, tell us which one(s) and why?

not answered

Q17. How strongly do you agree or disagree with the proposed measures to achieve the objectives? Strongly agree

Q18. If you disagree with any of the proposed measures, tell us which one(s) and why?

not answered

Q19. How strongly do you agree or disagree with the action plan that details how we will monitor the progress of the objectives? appendix c Strongly agree

Q20. Please explain why you disagree and what you think we should do to improve it

not answered

Q21. Is there anything else you would like us to consider as part of this strategy review?

No

Q22. What is your sex? (a question about gender identity will follow if you are aged 16 or over) Male

Q23. This question is for respondents aged 16 and over: Is the gender you identify with the same as your sex registered at birth? (this question is voluntary) Yes

Q24. Are you married or in a civil partnership? Married

Q25. Have you or your partner had a baby in the last 12 months? No

Q26. What age range are you in? 55-64

Q27. How would you describe your ethnic origin? Black African

Q28. What is your religion? Christian



Q29. Do you consider yourself to have a disability? No

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Q30. Please select the disability(ies) you consider yourself to have:(select all that apply) not answered

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Q31. Please tell us the first three digits only of your postcode where you live e.g. CR0: CR0

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**Respondent No:** 9

**Login:** Anonymous

**Responded At:** Jul 09, 2023 15:00:57 pm

**Last Seen:** Jul 09, 2023 15:00:57 pm

Q1. **Are you completing this survey as a:(select all that apply)** Croydon resident

Q2. **Please select the Croydon ward you live in:** Kenley

Q3. **Which Croydon ward is your business based in?** not answered

Q4. **Which Croydon ward do you work in?** not answered

Q5. **How concerned or not concerned are you about flooding in Croydon? (select all that apply)**

Flooding from large rivers	Somewhat unconcerned
Flooding from groundwater	Very concerned
Flooding from surface water and heavy rainfall	Very concerned
Flooding from sewers	Very concerned
Flooding from ditches, small streams or small rivers	Somewhat unconcerned

Q6. **If you said you were concerned about flooding in Croydon, please explain why:** Flooding of local facilities (e.g schools, doctors, shops)

Q7. **Please say if there is anything else you want to comment on about flooding in Croydon:**

have soakaways in all future planning applications for roof / rainwater and driveways / roads made compulsory

Q8. **How strongly do you agree or disagree that it is clear what Croydon Council's role is in flood risk management for the borough?** Strongly agree

Q9. **Please explain why you disagree**

not answered

Q10. **How strongly do you agree or disagree that it is clear which authority is responsible for certain types of flood risk?** Strongly agree

Q11. **Please explain why you disagree**

not answered

Q12. **How strongly do you agree or disagree that the assessment of flood risk covers the main areas of risk in Croydon?** Neither agree nor disagree

Q13. **Please explain why you disagree**

not answered

Q14. Are there any other authorities, agencies, groups or people responsible for flooding in Croydon that you feel should be included in this section? If so, please tell us who and why?

planning department

Q15. How strongly do you agree or disagree with the proposed objectives for managing flood risk? Strongly agree

Q16. If you disagree with any of the proposed objectives, tell us which one(s) and why?

not answered

Q17. How strongly do you agree or disagree with the proposed measures to achieve the objectives? Strongly agree

Q18. If you disagree with any of the proposed measures, tell us which one(s) and why?

not answered

Q19. How strongly do you agree or disagree with the action plan that details how we will monitor the progress of the objectives? appendix c Strongly agree

Q20. Please explain why you disagree and what you think we should do to improve it

not answered

Q21. Is there anything else you would like us to consider as part of this strategy review?

not answered

Q22. What is your sex? (a question about gender identity will follow if you are aged 16 or over) Male

Q23. This question is for respondents aged 16 and over: Is the gender you identify with the same as your sex registered at birth? (this question is voluntary) Yes

Q24. Are you married or in a civil partnership? Never married and never registered a civil partnership

Q25. Have you or your partner had a baby in the last 12 months? No

Q26. What age range are you in? 55-64

Q27. How would you describe your ethnic origin? White English / Welsh / Scottish / Northern Irish / British

Q28. What is your religion? No religion

Q29. Do you consider yourself to have a disability? No

Q30. Please select the disability(ies) you consider yourself to have:(select all that apply) not answered

---

Q31. Please tell us the first three digits only of your postcode where you live e.g. CR0: cr8

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**Respondent No:** 10

**Login:** Anonymous

**Responded At:** Jul 15, 2023 11:10:33 am

**Last Seen:** Jul 15, 2023 11:10:33 am

Q1. **Are you completing this survey as a:(select all that apply)** Croydon resident

Q2. **Please select the Croydon ward you live in:** Kenley

Q3. **Which Croydon ward is your business based in?** not answered

Q4. **Which Croydon ward do you work in?** not answered

Q5. **How concerned or not concerned are you about flooding in Croydon? (select all that apply)**

Flooding from large rivers	Somewhat concerned
Flooding from groundwater	Very concerned
Flooding from surface water and heavy rainfall	Very concerned
Flooding from sewers	Very concerned
Flooding from ditches, small streams or small rivers	Very concerned

Q6. **If you said you were concerned about flooding in Croydon, please explain why:**

- Flooding of local facilities (e.g schools, doctors, shops)
- Climate change and increasing rainfall
- Damage to the environment
- Disruption to travel (e.g. flooding of roads, rail lines, footpaths)

Q7. **Please say if there is anything else you want to comment on about flooding in Croydon:**

Make sure all new building have soakaways to divert rainwater from roofs and gardens/drives /paved area instead of sewer

Q8. **How strongly do you agree or disagree that it is clear what Croydon Council's role is in flood risk management for the borough?** Somewhat agree

Q9. **Please explain why you disagree**

not answered

Q10. **How strongly do you agree or disagree that it is clear which authority is responsible for certain types of flood risk?** Strongly agree

Q11. **Please explain why you disagree**

not answered

Q12. **How strongly do you agree or disagree that the assessment of flood risk covers the main areas of risk in Croydon?** Strongly agree

Q13. Please explain why you disagree

not answered

Q14. Are there any other authorities, agencies, groups or people responsible for flooding in Croydon that you feel should be included in this section? If so, please tell us who and why?

planning department

Q15. How strongly do you agree or disagree with the proposed objectives for managing flood risk? Strongly agree

Q16. If you disagree with any of the proposed objectives, tell us which one(s) and why?

not answered

Q17. How strongly do you agree or disagree with the proposed measures to achieve the objectives? Strongly agree

Q18. If you disagree with any of the proposed measures, tell us which one(s) and why?

not answered

Q19. How strongly do you agree or disagree with the action plan that details how we will monitor the progress of the objectives? appendix c Strongly agree

Q20. Please explain why you disagree and what you think we should do to improve it

not answered

Q21. Is there anything else you would like us to consider as part of this strategy review?

not answered

Q22. What is your sex? (a question about gender identity will follow if you are aged 16 or over) Male

Q23. This question is for respondents aged 16 and over: Is the gender you identify with the same as your sex registered at birth? (this question is voluntary) Yes

Q24. Are you married or in a civil partnership? Never married and never registered a civil partnership

Q25. Have you or your partner had a baby in the last 12 months? No

Q26. What age range are you in? 55-64

Q27. How would you describe your ethnic origin? White English / Welsh / Scottish / Northern Irish / British

Q28. What is your religion? No religion

Q29. Do you consider yourself to have a disability? No

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Q30. Please select the disability(ies) you consider yourself to have:(select all that apply) not answered

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Q31. Please tell us the first three digits only of your postcode where you live e.g. CR0: cr8

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**Respondent No:** 11

**Login:** Anonymous

**Responded At:** Jul 15, 2023 14:45:18 pm

**Last Seen:** Jul 15, 2023 14:45:18 pm

Q1. **Are you completing this survey as a:(select all that apply)** Croydon resident

Q2. **Please select the Croydon ward you live in:** Woodside

Q3. **Which Croydon ward is your business based in?** not answered

Q4. **Which Croydon ward do you work in?** not answered

Q5. **How concerned or not concerned are you about flooding in Croydon? (select all that apply)**

Flooding from large rivers Very unconcerned

Flooding from groundwater Very concerned

Flooding from surface water and heavy rainfall Very concerned

Flooding from sewers Very concerned

Flooding from ditches, small streams or small rivers Very unconcerned

Q6. **If you said you were concerned about flooding in Croydon, please explain why:** Damage to my home  
Damage to my garden, driveway or outbuildings

Q7. **Please say if there is anything else you want to comment on about flooding in Croydon:**

Water leaks from burst water pipes could do with being more quickly.

Q8. **How strongly do you agree or disagree that it is clear what Croydon Council's role is in flood risk management for the borough?** Somewhat disagree

Q9. **Please explain why you disagree**

Flood risk management by the borough isn't communicated to the general population

Q10. **How strongly do you agree or disagree that it is clear which authority is responsible for certain types of flood risk?** Somewhat disagree

Q11. **Please explain why you disagree**

Flood risk management by the borough isn't communicated to the general population

Q12. **How strongly do you agree or disagree that the assessment of flood risk covers the main areas of risk in Croydon?** Neither agree nor disagree

Q13. **Please explain why you disagree**

not answered



Q14. Are there any other authorities, agencies, groups or people responsible for flooding in Croydon that you feel should be included in this section? If so, please tell us who and why?

not answered

Q15. How strongly do you agree or disagree with the proposed objectives for managing flood risk? Neither agree nor disagree

Q16. If you disagree with any of the proposed objectives, tell us which one(s) and why?

not answered

Q17. How strongly do you agree or disagree with the proposed measures to achieve the objectives? Neither agree nor disagree

Q18. If you disagree with any of the proposed measures, tell us which one(s) and why?

not answered

Q19. How strongly do you agree or disagree with the action plan that details how we will monitor the progress of the objectives? appendix c Neither agree nor disagree

Q20. Please explain why you disagree and what you think we should do to improve it

not answered

Q21. Is there anything else you would like us to consider as part of this strategy review?

not answered

Q22. What is your sex? (a question about gender identity will follow if you are aged 16 or over) Male

Q23. This question is for respondents aged 16 and over: Is the gender you identify with the same as your sex registered at birth? (this question is voluntary) Yes

Q24. Are you married or in a civil partnership? Never married and never registered a civil partnership

Q25. Have you or your partner had a baby in the last 12 months? No

Q26. What age range are you in? 25-34

Q27. How would you describe your ethnic origin? White English / Welsh / Scottish / Northern Irish / British

Q28. What is your religion? No religion

Q29. Do you consider yourself to have a disability? No

Q30. Please select the disability(ies) you consider yourself to have:(select all that apply) not answered

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Q31. Please tell us the first three digits only of your postcode where you live e.g. CR0: CR0

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**Respondent No:** 12

**Login:** Anonymous

**Responded At:** Jul 18, 2023 07:39:57 am

**Last Seen:** Jul 18, 2023 07:39:57 am

Q1. **Are you completing this survey as a:(select all that apply)**

**Other (please specify)**

Private Road Association

Q2. **Please select the Croydon ward you live in:**

not answered

Q3. **Which Croydon ward is your business based in?**

not answered

Q4. **Which Croydon ward do you work in?**

not answered

Q5. **How concerned or not concerned are you about flooding in Croydon? (select all that apply)**

Flooding from groundwater

Somewhat concerned

Flooding from surface water and heavy rainfall

Somewhat concerned

Q6. **If you said you were concerned about flooding in Croydon, please explain why:**

Flooding of local facilities (e.g schools, doctors, shops)

Climate change and increasing rainfall

Damage to the environment

Disruption to travel (e.g. flooding of roads, rail lines, footpaths)

Risks to public health

Q7. **Please say if there is anything else you want to comment on about flooding in Croydon:**

NA

Q8. **How strongly do you agree or disagree that it is clear what Croydon Council's role is in flood risk management for the borough?**

Neither agree nor disagree

Q9. **Please explain why you disagree**

not answered

Q10. **How strongly do you agree or disagree that it is clear which authority is responsible for certain types of flood risk?**

Neither agree nor disagree

Q11. **Please explain why you disagree**

not answered

Q12. **How strongly do you agree or disagree that the assessment of flood risk covers the main areas of risk in Croydon?**

Neither agree nor disagree

Q13. **Please explain why you disagree**

not answered

Q14. Are there any other authorities, agencies, groups or people responsible for flooding in Croydon that you feel should be included in this section? If so, please tell us who and why?

The Corporation of the City of London as Trustees for Kenley Common

Q15. How strongly do you agree or disagree with the proposed objectives for managing flood risk? Strongly agree

Q16. If you disagree with any of the proposed objectives, tell us which one(s) and why?

not answered

Q17. How strongly do you agree or disagree with the proposed measures to achieve the objectives? Strongly agree

Q18. If you disagree with any of the proposed measures, tell us which one(s) and why?

not answered

Q19. How strongly do you agree or disagree with the action plan that details how we will monitor the progress of the objectives? appendix c Strongly agree

Q20. Please explain why you disagree and what you think we should do to improve it

not answered

Q21. Is there anything else you would like us to consider as part of this strategy review?

not answered

Q22. What is your sex? (a question about gender identity will follow if you are aged 16 or over) Male

Q23. This question is for respondents aged 16 and over: Is the gender you identify with the same as your sex registered at birth? (this question is voluntary) not answered

Q24. Are you married or in a civil partnership? Married

Q25. Have you or your partner had a baby in the last 12 months? No

Q26. What age range are you in? 75-84

Q27. How would you describe your ethnic origin? White English / Welsh / Scottish / Northern Irish / British

Q28. What is your religion? Christian

Q29. Do you consider yourself to have a disability? No

Q30. Please select the disability(ies) you consider yourself to have:(select all that apply) not answered

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Q31. Please tell us the first three digits only of your postcode where you live e.g. CR0: CR8

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**Respondent No:** 13

**Login:** Anonymous

**Responded At:** Jul 22, 2023 15:53:22 pm

**Last Seen:** Jul 22, 2023 15:53:22 pm

- Q1. **Are you completing this survey as a:(select all that apply)** Croydon resident
- 
- Q2. **Please select the Croydon ward you live in:** Crystal Palace and Upper Norwood
- 
- Q3. **Which Croydon ward is your business based in?** not answered
- 
- Q4. **Which Croydon ward do you work in?** not answered
- 
- Q5. **How concerned or not concerned are you about flooding in Croydon? (select all that apply)**
- |  |                    |
|--|--------------------|
| Flooding from large rivers                           | Somewhat concerned |
| Flooding from groundwater                            | Very concerned     |
| Flooding from surface water and heavy rainfall       | Very concerned     |
| Flooding from sewers                                 | Very concerned     |
| Flooding from ditches, small streams or small rivers | Somewhat concerned |
- 
- Q6. **If you said you were concerned about flooding in Croydon, please explain why:**
- Damage to my garden, driveway or outbuildings
  - Climate change and increasing rainfall
  - Damage to the environment
  - Disruption to travel (e.g. flooding of roads, rail lines, footpaths)
  - Risks to public health
- 
- Q7. **Please say if there is anything else you want to comment on about flooding in Croydon:**
- Flooding risk is increased because of blocked gullies on streets such as South Norwood Hill or Church Road which never seem to get cleared over the 26 years I've lived here despite numerous reporting of the issue.
- 
- Q8. **How strongly do you agree or disagree that it is clear what Croydon Council's role is in flood risk management for the borough?** Strongly agree
- 
- Q9. **Please explain why you disagree**
- not answered
- 
- Q10. **How strongly do you agree or disagree that it is clear which authority is responsible for certain types of flood risk?** Strongly agree
- 
- Q11. **Please explain why you disagree**
- not answered
- 
- Q12. **How strongly do you agree or disagree that the assessment of flood risk covers the main areas of risk in Croydon?** Neither agree nor disagree
-

Q13. Please explain why you disagree

not answered

---

Q14. Are there any other authorities, agencies, groups or people responsible for flooding in Croydon that you feel should be included in this section? If so, please tell us who and why?

Network Rail

---

Q15. How strongly do you agree or disagree with the proposed objectives for managing flood risk? Somewhat agree

---

Q16. If you disagree with any of the proposed objectives, tell us which one(s) and why?

not answered

---

Q17. How strongly do you agree or disagree with the proposed measures to achieve the objectives? Somewhat agree

---

Q18. If you disagree with any of the proposed measures, tell us which one(s) and why?

not answered

---

Q19. How strongly do you agree or disagree with the action plan that details how we will monitor the progress of the objectives? appendix c Somewhat agree

---

Q20. Please explain why you disagree and what you think we should do to improve it

not answered

---

Q21. Is there anything else you would like us to consider as part of this strategy review?

Street cleansing is a necessary part of managing flood risk. Similarly ensuring that development does not harden up too much surface area to allow for rain to soak in.

---

Q22. What is your sex? (a question about gender identity will follow if you are aged 16 or over) Male

---

Q23. This question is for respondents aged 16 and over: Is the gender you identify with the same as your sex registered at birth? (this question is voluntary) Yes

---

Q24. Are you married or in a civil partnership? Never married and never registered a civil partnership

---

Q25. Have you or your partner had a baby in the last 12 months? No

---

Q26. What age range are you in? 55-64

---

Q27. How would you describe your ethnic origin? White English / Welsh / Scottish / Northern Irish / British

---

Q28. What is your religion? Christian

---

Q29. Do you consider yourself to have a disability? No

---

Q30. Please select the disability(ies) you consider yourself to have:(select all that apply) not answered

---

Q31. Please tell us the first three digits only of your postcode where you live e.g. CR0: SE25

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**Respondent No:** 14

**Login:** Anonymous

**Responded At:** Jul 23, 2023 17:41:18 pm

**Last Seen:** Jul 23, 2023 17:41:18 pm

- Q1. **Are you completing this survey as a:(select all that apply)** Croydon councillor
- 
- Q2. **Please select the Croydon ward you live in:** not answered
- 
- Q3. **Which Croydon ward is your business based in?** not answered
- 
- Q4. **Which Croydon ward do you work in?** not answered
- 
- Q5. **How concerned or not concerned are you about flooding in Croydon? (select all that apply)**
- |  |                |
|--|----------------|
| Flooding from large rivers                           | Very concerned |
| Flooding from groundwater                            | Very concerned |
| Flooding from surface water and heavy rainfall       | Very concerned |
| Flooding from sewers                                 | Very concerned |
| Flooding from ditches, small streams or small rivers | Very concerned |
- 
- Q6. **If you said you were concerned about flooding in Croydon, please explain why:**
- Flooding of local facilities (e.g schools, doctors, shops)
  - Disruption to travel (e.g. flooding of roads, rail lines, footpaths)
  - Risks to public health
- 
- Q7. **Please say if there is anything else you want to comment on about flooding in Croydon:**
- not answered
- 
- Q8. **How strongly do you agree or disagree that it is clear what Croydon Council's role is in flood risk management for the borough?** Somewhat agree
- 
- Q9. **Please explain why you disagree**
- not answered
- 
- Q10. **How strongly do you agree or disagree that it is clear which authority is responsible for certain types of flood risk?** Somewhat disagree
- 
- Q11. **Please explain why you disagree**
- It is not clear whose responsibility it is to deal with floods on non-council land, or how the council can and will work with owners/managers of such properties
- 
- Q12. **How strongly do you agree or disagree that the assessment of flood risk covers the main areas of risk in Croydon?** Strongly agree
-

Q13. Please explain why you disagree

not answered

Q14. Are there any other authorities, agencies, groups or people responsible for flooding in Croydon that you feel should be included in this section? If so, please tell us who and why?

Large landowners and countryside managers such as the Corporation for London, Wildlife Trust, Housing Associations.

Q15. How strongly do you agree or disagree with the proposed objectives for managing flood risk? Strongly agree

Q16. If you disagree with any of the proposed objectives, tell us which one(s) and why?

not answered

Q17. How strongly do you agree or disagree with the proposed measures to achieve the objectives? Somewhat agree

Q18. If you disagree with any of the proposed measures, tell us which one(s) and why?

not answered

Q19. How strongly do you agree or disagree with the action plan that details how we will monitor the progress of the objectives? appendix c Strongly agree

Q20. Please explain why you disagree and what you think we should do to improve it

I strongly support this but have concerns on how well it can be delivered within existing resources

Q21. Is there anything else you would like us to consider as part of this strategy review?

I would like to see more of a focus on minimising the amount of surface water entering the foul water network. I would also like to see more on how the strategy addresses where gullies, soakaways and other flood prevention assets are on land not owned by the council, as these poorly maintained assets can add to the flood risk.

Q22. What is your sex? (a question about gender identity will follow if you are aged 16 or over) Female

Q23. This question is for respondents aged 16 and over: Is the gender you identify with the same as your sex registered at birth? (this question is voluntary) Yes

Q24. Are you married or in a civil partnership? Divorced

Q25. Have you or your partner had a baby in the last 12 months? No

Q26. What age range are you in? 45-54

Q27. How would you describe your ethnic origin? White English / Welsh / Scottish / Northern Irish / British

Q28. What is your religion? Christian

---

Q29. Do you consider yourself to have a disability? No

---

Q30. Please select the disability(ies) you consider yourself to have:(select all that apply) not answered

---

Q31. Please tell us the first three digits only of your postcode where you live e.g. CR0: CR8

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**Respondent No:** 15

**Login:** Anonymous

**Responded At:** Jul 24, 2023 16:05:10 pm

**Last Seen:** Jul 24, 2023 16:05:10 pm

Q1. **Are you completing this survey as a:(select all that apply)** Croydon resident

Q2. **Please select the Croydon ward you live in:** Waddon

Q3. **Which Croydon ward is your business based in?** not answered

Q4. **Which Croydon ward do you work in?** not answered

Q5. **How concerned or not concerned are you about flooding in Croydon? (select all that apply)**

Flooding from large rivers	Very concerned
Flooding from groundwater	Very concerned
Flooding from surface water and heavy rainfall	Very concerned
Flooding from sewers	Somewhat concerned
Flooding from ditches, small streams or small rivers	Very concerned

Q6. **If you said you were concerned about flooding in Croydon, please explain why:**

- Damage to my home
- Damage to my garden, driveway or outbuildings
- Flooding of local facilities (e.g schools, doctors, shops)
- Lack of access to parks, green spaces or outdoor facilities
- Climate change and increasing rainfall
- Damage to the environment
- Disruption to travel (e.g. flooding of roads, rail lines, footpaths)
- Risks to public health

Q7. **Please say if there is anything else you want to comment on about flooding in Croydon:**

not answered

Q8. **How strongly do you agree or disagree that it is clear what Croydon Council's role is in flood risk management for the borough?** Somewhat agree

Q9. **Please explain why you disagree**

not answered

Q10. **How strongly do you agree or disagree that it is clear which authority is responsible for certain types of flood risk?** Somewhat agree

Q11. **Please explain why you disagree**

not answered

Q12. How strongly do you agree or disagree that the assessment of flood risk covers the main areas of risk in Croydon? Somewhat disagree

---

Q13. Please explain why you disagree

not answered

---

Q14. Are there any other authorities, agencies, groups or people responsible for flooding in Croydon that you feel should be included in this section? If so, please tell us who and why?

not answered

---

Q15. How strongly do you agree or disagree with the proposed objectives for managing flood risk? Somewhat disagree

---

Q16. If you disagree with any of the proposed objectives, tell us which one(s) and why?

One of the main areas is increase in development around Croydon, but properties continue to be built without any regard for potential consequences

---

Q17. How strongly do you agree or disagree with the proposed measures to achieve the objectives? Somewhat agree

---

Q18. If you disagree with any of the proposed measures, tell us which one(s) and why?

not answered

---

Q19. How strongly do you agree or disagree with the action plan that details how we will monitor the progress of the objectives? appendix c Somewhat disagree

---

Q20. Please explain why you disagree and what you think we should do to improve it

not answered

---

Q21. Is there anything else you would like us to consider as part of this strategy review?

not answered

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Q22. What is your sex? (a question about gender identity will follow if you are aged 16 or over) Prefer not to say

---

Q23. This question is for respondents aged 16 and over: Is the gender you identify with the same as your sex registered at birth? (this question is voluntary) Yes

---

Q24. Are you married or in a civil partnership? Never married and never registered a civil partnership

---

Q25. Have you or your partner had a baby in the last 12 months? No

---

Q26. What age range are you in? 35-44

---

Q27. How would you describe your ethnic origin? Indian

---

Q28. What is your religion? Hindu

---

Q29. Do you consider yourself to have a disability? No

---

Q30. Please select the disability(ies) you consider yourself to have:(select all that apply) not answered

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Q31. Please tell us the first three digits only of your postcode where you live e.g. CR0: CR0

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**Respondent No:** 16

**Login:** Anonymous

**Responded At:** Aug 03, 2023 20:07:24 pm

**Last Seen:** Aug 03, 2023 20:07:24 pm

Q1. **Are you completing this survey as a:(select all that apply)**

Croydon resident  
Person who works in Croydon

Q2. **Please select the Croydon ward you live in:**

Fairfield

Q3. **Which Croydon ward is your business based in?**

not answered

Q4. **Which Croydon ward do you work in?**

Fairfield

Q5. **How concerned or not concerned are you about flooding in Croydon? (select all that apply)**

Flooding from large rivers	Neutral
Flooding from groundwater	Very concerned
Flooding from surface water and heavy rainfall	Very concerned
Flooding from sewers	Very concerned
Flooding from ditches, small streams or small rivers	Very concerned

Q6. **If you said you were concerned about flooding in Croydon, please explain why:**

Damage to my garden, driveway or outbuildings  
Flooding of local facilities (e.g schools, doctors, shops)  
Disruption to travel (e.g. flooding of roads, rail lines, footpaths)  
Risks to public health

Q7. **Please say if there is anything else you want to comment on about flooding in Croydon:**

not answered

Q8. **How strongly do you agree or disagree that it is clear what Croydon Council's role is in flood risk management for the borough?**

Strongly disagree

Q9. **Please explain why you disagree**

Nothing has ever been done. The council makes excuses that they don't have the finances

Q10. **How strongly do you agree or disagree that it is clear which authority is responsible for certain types of flood risk?**

Strongly agree

Q11. **Please explain why you disagree**

not answered

Q12. **How strongly do you agree or disagree that the assessment of flood risk covers the main areas of risk in Croydon?**

Strongly disagree

Q13. Please explain why you disagree

Only Purley is considered as a flood risk and Norbury.

---

Q14. Are there any other authorities, agencies, groups or people responsible for flooding in Croydon that you feel should be included in this section? If so, please tell us who and why?

not answered

---

Q15. How strongly do you agree or disagree with the proposed objectives for managing flood risk? Strongly agree

---

Q16. If you disagree with any of the proposed objectives, tell us which one(s) and why?

not answered

---

Q17. How strongly do you agree or disagree with the proposed measures to achieve the objectives? Somewhat agree

---

Q18. If you disagree with any of the proposed measures, tell us which one(s) and why?

not answered

---

Q19. How strongly do you agree or disagree with the action plan that details how we will monitor the progress of the objectives? appendix c Somewhat agree

---

Q20. Please explain why you disagree and what you think we should do to improve it

not answered

---

Q21. Is there anything else you would like us to consider as part of this strategy review?

not answered

---

Q22. What is your sex? (a question about gender identity will follow if you are aged 16 or over) Female

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Q23. This question is for respondents aged 16 and over: Is the gender you identify with the same as your sex registered at birth? (this question is voluntary) Yes

---

Q24. Are you married or in a civil partnership? Never married and never registered a civil partnership

---

Q25. Have you or your partner had a baby in the last 12 months? No

---

Q26. What age range are you in? 45-54

---

Q27. How would you describe your ethnic origin? White English / Welsh / Scottish / Northern Irish / British

---

Q28. What is your religion? No religion

---



Q29. Do you consider yourself to have a disability?

Yes

---

Q30. Please select the disability(ies) you consider yourself to have:(select all that apply)

Mobility disability

**Other disability (please specify)**

Sarcoidosis

---

Q31. Please tell us the first three digits only of your postcode where you live e.g. CR0:

CR0

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**Respondent No:** 17

**Login:** Anonymous

**Responded At:** Aug 05, 2023 17:01:12 pm

**Last Seen:** Aug 05, 2023 17:01:12 pm

Q1. **Are you completing this survey as a:(select all that apply)** Croydon resident

Q2. **Please select the Croydon ward you live in:** not answered

Q3. **Which Croydon ward is your business based in?** not answered

Q4. **Which Croydon ward do you work in?** not answered

Q5. **How concerned or not concerned are you about flooding in Croydon? (select all that apply)**

Flooding from large rivers	Somewhat unconcerned
Flooding from groundwater	Neutral
Flooding from surface water and heavy rainfall	Somewhat concerned
Flooding from sewers	Somewhat concerned
Flooding from ditches, small streams or small rivers	Somewhat unconcerned

Q6. **If you said you were concerned about flooding in Croydon, please explain why:**

Flooding of local facilities (e.g schools, doctors, shops)  
Damage to the environment  
Disruption to travel (e.g. flooding of roads, rail lines, footpaths)

Q7. **Please say if there is anything else you want to comment on about flooding in Croydon:**

By the traffic Lights at the bottom of Denning Ave, Waddon when there is heavy rain it floods there, making it impossible to cross the road safely

Q8. **How strongly do you agree or disagree that it is clear what Croydon Council's role is in flood risk management for the borough?** Neither agree nor disagree

Q9. **Please explain why you disagree**

It is not clear what Croydon Councils role is

Q10. **How strongly do you agree or disagree that it is clear which authority is responsible for certain types of flood risk?** Neither agree nor disagree

Q11. **Please explain why you disagree**

It is difficult to know who is responsible to deal with a flood, Croydon Council or Thames Water

Q12. **How strongly do you agree or disagree that the assessment of flood risk covers the main areas of risk in Croydon?** Strongly agree

Q13. Please explain why you disagree

not answered

Q14. Are there any other authorities, agencies, groups or people responsible for flooding in Croydon that you feel should be included in this section? If so, please tell us who and why?

Thames Water & East Surrey Water Co., should be involved in the Councils Flood strategy

Q15. How strongly do you agree or disagree with the proposed objectives for managing flood risk? not answered

Q16. If you disagree with any of the proposed objectives, tell us which one(s) and why?

Where can I read Section 2 before I answer this part of the survey

Q17. How strongly do you agree or disagree with the proposed measures to achieve the objectives? not answered

Q18. If you disagree with any of the proposed measures, tell us which one(s) and why?

not answered

Q19. How strongly do you agree or disagree with the action plan that details how we will monitor the progress of the objectives? appendix c not answered

Q20. Please explain why you disagree and what you think we should do to improve it

where can I read appendix C

Q21. Is there anything else you would like us to consider as part of this strategy review?

not answered

Q22. What is your sex? (a question about gender identity will follow if you are aged 16 or over) Male

Q23. This question is for respondents aged 16 and over: Is the gender you identify with the same as your sex registered at birth? (this question is voluntary) Yes

Q24. Are you married or in a civil partnership? Married

Q25. Have you or your partner had a baby in the last 12 months? No

Q26. What age range are you in? 85+

Q27. How would you describe your ethnic origin? White English / Welsh / Scottish / Northern Irish / British

Q28. What is your religion? Christian

Q29. Do you consider yourself to have a disability? No

---

Q30. Please select the disability(ies) you consider yourself to have:(select all that apply) not answered

---

Q31. Please tell us the first three digits only of your postcode where you live e.g. CR0: CR04EF

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**Respondent No:** 18

**Login:** Anonymous

**Responded At:** Aug 06, 2023 19:57:14 pm

**Last Seen:** Aug 06, 2023 19:57:14 pm

Q1. **Are you completing this survey as a:(select all that apply)** Croydon resident

Q2. **Please select the Croydon ward you live in:** Kenley

Q3. **Which Croydon ward is your business based in?** not answered

Q4. **Which Croydon ward do you work in?** not answered

Q5. **How concerned or not concerned are you about flooding in Croydon? (select all that apply)**

Flooding from large rivers	Neutral
Flooding from groundwater	Neutral
Flooding from surface water and heavy rainfall	Very concerned
Flooding from sewers	Somewhat concerned
Flooding from ditches, small streams or small rivers	Neutral

Q6. **If you said you were concerned about flooding in Croydon, please explain why:**

- Flooding of local facilities (e.g schools, doctors, shops)
- Climate change and increasing rainfall
- Damage to the environment
- Disruption to travel (e.g. flooding of roads, rail lines, footpaths)
- Risks to public health

Q7. **Please say if there is anything else you want to comment on about flooding in Croydon:**

not answered

Q8. **How strongly do you agree or disagree that it is clear what Croydon Council's role is in flood risk management for the borough?** Somewhat disagree

Q9. **Please explain why you disagree**

not answered

Q10. **How strongly do you agree or disagree that it is clear which authority is responsible for certain types of flood risk?** Strongly disagree

Q11. **Please explain why you disagree**

not answered

Q12. **How strongly do you agree or disagree that the assessment of flood risk covers the main areas of risk in Croydon?** Strongly disagree

Q13. Please explain why you disagree

not answered

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Q14. Are there any other authorities, agencies, groups or people responsible for flooding in Croydon that you feel should be included in this section? If so, please tell us who and why?

not answered

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Q15. How strongly do you agree or disagree with the proposed objectives for managing flood risk? Strongly disagree

Q16. If you disagree with any of the proposed objectives, tell us which one(s) and why?

not answered

---

Q17. How strongly do you agree or disagree with the proposed measures to achieve the objectives? Strongly disagree

Q18. If you disagree with any of the proposed measures, tell us which one(s) and why?

not answered

---

Q19. How strongly do you agree or disagree with the action plan that details how we will monitor the progress of the objectives? appendix c Strongly disagree

Q20. Please explain why you disagree and what you think we should do to improve it

not answered

---

Q21. Is there anything else you would like us to consider as part of this strategy review?

not answered

---

Q22. What is your sex? (a question about gender identity will follow if you are aged 16 or over) Male

Q23. This question is for respondents aged 16 and over: Is the gender you identify with the same as your sex registered at birth? (this question is voluntary) Yes

Q24. Are you married or in a civil partnership? Married

Q25. Have you or your partner had a baby in the last 12 months? Yes

Q26. What age range are you in? 35-44

Q27. How would you describe your ethnic origin? Indian

Q28. What is your religion? Hindu

---

Q29. Do you consider yourself to have a disability? No

---

Q30. Please select the disability(ies) you consider yourself to have:(select all that apply) not answered

---

Q31. Please tell us the first three digits only of your postcode where you live e.g. CR0: CR8

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**Respondent No:** 19

**Login:** Anonymous

**Responded At:** Aug 15, 2023 17:21:04 pm

**Last Seen:** Aug 15, 2023 17:21:04 pm

Q1. **Are you completing this survey as a:(select all that apply)** Croydon resident

Q2. **Please select the Croydon ward you live in:** Purley and Woodcote

Q3. **Which Croydon ward is your business based in?** not answered

Q4. **Which Croydon ward do you work in?** not answered

Q5. **How concerned or not concerned are you about flooding in Croydon? (select all that apply)**

Flooding from large rivers	Somewhat concerned
Flooding from groundwater	Very concerned
Flooding from surface water and heavy rainfall	Very concerned
Flooding from sewers	Very concerned
Flooding from ditches, small streams or small rivers	Somewhat concerned

Q6. **If you said you were concerned about flooding in Croydon, please explain why:**

- Flooding of local facilities (e.g schools, doctors, shops)
- Damage to the environment
- Risks to public health

Q7. **Please say if there is anything else you want to comment on about flooding in Croydon:**

text alerts could be helpful

Q8. **How strongly do you agree or disagree that it is clear what Croydon Council's role is in flood risk management for the borough?** Strongly agree

Q9. **Please explain why you disagree**

not answered

Q10. **How strongly do you agree or disagree that it is clear which authority is responsible for certain types of flood risk?** Somewhat agree

Q11. **Please explain why you disagree**

not answered

Q12. **How strongly do you agree or disagree that the assessment of flood risk covers the main areas of risk in Croydon?** Strongly agree

Q13. **Please explain why you disagree**

not answered



Q14. Are there any other authorities, agencies, groups or people responsible for flooding in Croydon that you feel should be included in this section? If so, please tell us who and why?

not answered

Q15. How strongly do you agree or disagree with the proposed objectives for managing flood risk? Strongly agree

Q16. If you disagree with any of the proposed objectives, tell us which one(s) and why?

not answered

Q17. How strongly do you agree or disagree with the proposed measures to achieve the objectives? Somewhat agree

Q18. If you disagree with any of the proposed measures, tell us which one(s) and why?

not answered

Q19. How strongly do you agree or disagree with the action plan that details how we will monitor the progress of the objectives? appendix c Strongly agree

Q20. Please explain why you disagree and what you think we should do to improve it

not answered

Q21. Is there anything else you would like us to consider as part of this strategy review?

not answered

Q22. What is your sex? (a question about gender identity will follow if you are aged 16 or over) Male

Q23. This question is for respondents aged 16 and over: Is the gender you identify with the same as your sex registered at birth? (this question is voluntary) Yes

Q24. Are you married or in a civil partnership? Never married and never registered a civil partnership

Q25. Have you or your partner had a baby in the last 12 months? No

Q26. What age range are you in? 65-74

Q27. How would you describe your ethnic origin? White English / Welsh / Scottish / Northern Irish / British

Q28. What is your religion? No religion

Q29. Do you consider yourself to have a disability? No

Q30. Please select the disability(ies) you consider yourself to have:(select all that apply) not answered

---

Q31. Please tell us the first three digits only of your postcode where you live e.g. CR0: CR8

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**Respondent No:** 20

**Login:** Anonymous

**Responded At:** Aug 24, 2023 12:41:25 pm

**Last Seen:** Aug 24, 2023 12:41:25 pm

**Q1. Are you completing this survey as a:(select all that apply)**

Croydon resident  
Person who works in Croydon

**Q2. Please select the Croydon ward you live in:**

Selsdon and Addington Village

**Q3. Which Croydon ward is your business based in?**

not answered

**Q4. Which Croydon ward do you work in?**

not answered

**Q5. How concerned or not concerned are you about flooding in Croydon? (select all that apply)**

Flooding from large rivers	Somewhat concerned
Flooding from groundwater	Very concerned
Flooding from surface water and heavy rainfall	Very concerned
Flooding from sewers	Somewhat concerned
Flooding from ditches, small streams or small rivers	Very concerned

**Q6. If you said you were concerned about flooding in Croydon, please explain why:**

Flooding of local facilities (e.g schools, doctors, shops)  
Climate change and increasing rainfall  
Damage to the environment  
Disruption to travel (e.g. flooding of roads, rail lines, footpaths)  
Risks to public health

**Q7. Please say if there is anything else you want to comment on about flooding in Croydon:**

not answered

**Q8. How strongly do you agree or disagree that it is clear what Croydon Council's role is in flood risk management for the borough?**

Somewhat agree

**Q9. Please explain why you disagree**

not answered

**Q10. How strongly do you agree or disagree that it is clear which authority is responsible for certain types of flood risk?**

Somewhat agree

**Q11. Please explain why you disagree**

not answered

**Q12. How strongly do you agree or disagree that the assessment of flood risk covers the main areas of risk in Croydon?**

Somewhat agree

Q13. Please explain why you disagree

not answered

---

Q14. Are there any other authorities, agencies, groups or people responsible for flooding in Croydon that you feel should be included in this section? If so, please tell us who and why?

not answered

---

Q15. How strongly do you agree or disagree with the proposed objectives for managing flood risk? Somewhat agree

Q16. If you disagree with any of the proposed objectives, tell us which one(s) and why?

Objective 5 - sustainability is vital for Croydon's prosperity, growth isn't. The current objective starts from the assumption that growth must happen but this isn't correct. Continuous growth is not possible with finite resources and so sustainability should be a limit to growth not an enabler.

---

Q17. How strongly do you agree or disagree with the proposed measures to achieve the objectives? Somewhat agree

Q18. If you disagree with any of the proposed measures, tell us which one(s) and why?

not answered

---

Q19. How strongly do you agree or disagree with the action plan that details how we will monitor the progress of the objectives? appendix c Neither agree nor disagree

Q20. Please explain why you disagree and what you think we should do to improve it

There appears to be a very limited role for the Parks Department in delivering this plan but management of our green and blue spaces should be a key element of flood management

---

Q21. Is there anything else you would like us to consider as part of this strategy review?

not answered

---

Q22. What is your sex? (a question about gender identity will follow if you are aged 16 or over) Male

Q23. This question is for respondents aged 16 and over: Is the gender you identify with the same as your sex registered at birth? (this question is voluntary) Yes

Q24. Are you married or in a civil partnership? Never married and never registered a civil partnership

Q25. Have you or your partner had a baby in the last 12 months? No

Q26. What age range are you in? 45-54

---

Q27. How would you describe your ethnic origin?

White English / Welsh / Scottish / Northern Irish / British

---

Q28. What is your religion?

No religion

---

Q29. Do you consider yourself to have a disability?

No

---

Q30. Please select the disability(ies) you consider yourself to have:(select all that apply)

not answered

---

Q31. Please tell us the first three digits only of your postcode where you live e.g. CR0:

CR2

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**Respondent No:** 21

**Login:** Anonymous

**Responded At:** Aug 24, 2023 23:09:13 pm

**Last Seen:** Aug 24, 2023 23:09:13 pm

- Q1. **Are you completing this survey as a:(select all that apply)** Croydon resident  
Croydon councillor
- 
- Q2. **Please select the Croydon ward you live in:** Park Hill and Whitgift
- 
- Q3. **Which Croydon ward is your business based in?** not answered
- 
- Q4. **Which Croydon ward do you work in?** not answered
- 
- Q5. **How concerned or not concerned are you about flooding in Croydon? (select all that apply)**
- |  |                    |
|--|--------------------|
| Flooding from large rivers                           | Neutral            |
| Flooding from groundwater                            | Somewhat concerned |
| Flooding from surface water and heavy rainfall       | Somewhat concerned |
| Flooding from sewers                                 | Somewhat concerned |
| Flooding from ditches, small streams or small rivers | Somewhat concerned |
- 
- Q6. **If you said you were concerned about flooding in Croydon, please explain why:**
- Flooding of local facilities (e.g schools, doctors, shops)
  - Lack of access to parks, green spaces or outdoor facilities
  - Climate change and increasing rainfall
  - Damage to the environment
  - Disruption to travel (e.g. flooding of roads, rail lines, footpaths)
  - Risks to public health
- 
- Q7. **Please say if there is anything else you want to comment on about flooding in Croydon:**
- not answered
- 
- Q8. **How strongly do you agree or disagree that it is clear what Croydon Council's role is in flood risk management for the borough?** Strongly agree
- 
- Q9. **Please explain why you disagree**
- not answered
- 
- Q10. **How strongly do you agree or disagree that it is clear which authority is responsible for certain types of flood risk?** Somewhat agree
- 
- Q11. **Please explain why you disagree**
- Much clearer from the appendix - include in body of text rather than as an appendix?
- 
- Q12. **How strongly do you agree or disagree that the assessment of flood risk covers the main areas of risk in Croydon?** Neither agree nor disagree
-

**Q13. Please explain why you disagree**

Main areas of risk are not outlined clearly in this section.

---

**Q14. Are there any other authorities, agencies, groups or people responsible for flooding in Croydon that you feel should be included in this section? If so, please tell us who and why?**

Charities like Thames 21

---

**Q15. How strongly do you agree or disagree with the proposed objectives for managing flood risk?**

Somewhat agree

---

**Q16. If you disagree with any of the proposed objectives, tell us which one(s) and why?**

not answered

---

**Q17. How strongly do you agree or disagree with the proposed measures to achieve the objectives?**

Somewhat agree

---

**Q18. If you disagree with any of the proposed measures, tell us which one(s) and why?**

Would like reports on flood investigations to be made publicly available Objective 4: Add timeframe to flood response  
Objective 7: add frequency to meetings

---

**Q19. How strongly do you agree or disagree with the action plan that details how we will monitor the progress of the objectives? appendix c**

Somewhat agree

---

**Q20. Please explain why you disagree and what you think we should do to improve it**

not answered

---

**Q21. Is there anything else you would like us to consider as part of this strategy review?**

Midway review of strategy in 2026

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**Q22. What is your sex? (a question about gender identity will follow if you are aged 16 or over)**

Female

---

**Q23. This question is for respondents aged 16 and over: Is the gender you identify with the same as your sex registered at birth? (this question is voluntary)**

**No - please say what your gender is:**  
Nonbinary demiwoman

---

**Q24. Are you married or in a civil partnership?**

Never married and never registered a civil partnership

---

**Q25. Have you or your partner had a baby in the last 12 months?**

No

---

**Q26. What age range are you in?**

20-24

---

**Q27. How would you describe your ethnic origin?**

Indian

---

Q28. What is your religion?

No religion

---

Q29. Do you consider yourself to have a disability?

Yes

---

Q30. Please select the disability(ies) you consider yourself to have:(select all that apply)

Hidden disability: autism (ASD)

Hidden disability: ADHD

---

Q31. Please tell us the first three digits only of your postcode where you live e.g. CR0:

Cr0

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